

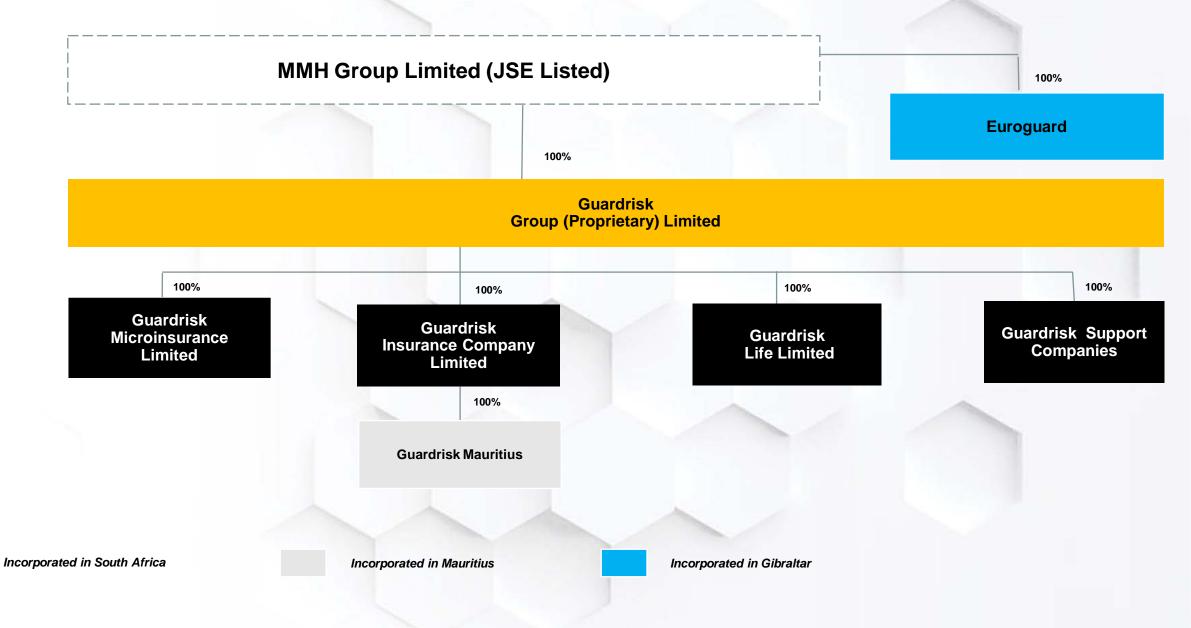
Agenda

- 1. Welcome
- 2. Guardrisk Group
- 3. Cell Captive Basics
- 4. Strategy
- 5. Financials
- 6. Governance
- 7. Regulatory
- 8. SCR





Ownership



History •1993 Guardrisk commences operations Level 3 BEE Empowerdex rating 1998 2012 'AA' claims paying ability rating awarded. Guardrisk Financial security ratings of AA Mauritius was 1999 (Guardrisk Insurance) and AAincorporated. (Guardrisk Life) maintained 2014 Guardrisk Life becoming Level 2 BEE Empowerdex rating Premium inc: R843m South Africa's first long-term Rated first in PWC survey(a) 5 Assets: R1bn cell captive MMH acquisition of Guardrisk times in a row (effective date March 2014) 2003 2016 Rated world's 3rd largest cell / contingency policy provider Announce strategic realignment of Guardrisk (effective date July 2005 Premium inc: >R2bn 2016) Assets: R2.5bn Rated world's largest cell / Premium inc: >R13.1bn contingency policy Formal launch of Guardrisk Assets: R21bn General Insurance (GGI) to Acquire Euroguard in the market Gibraltar Guardrisk/Cre8 merger (later 2021 GAPS) Guardrisk acquires its Microinsurance Premium inc: R4bn licence

Assets: >R6bn

Market position



- Good market position as the largest cell captive insurer in the SA market
- Low underwriting risk due to its predominantly feebased model
- Diverse product mix across insurance lines
- Strong profitability





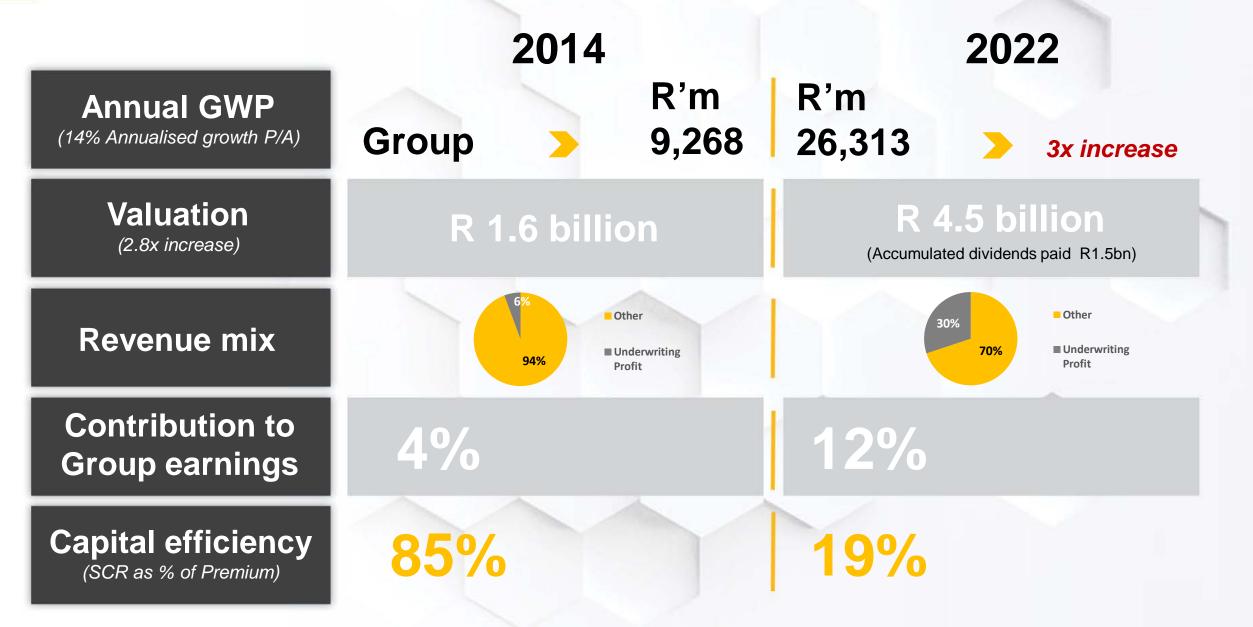
B-BBEE RATING

Level 1

Broad Based Black Economic Empowerment Group rating

Under the revised Financial Sector Code, by AQRate (a B-BBEE verification agency)

Guardrisk | A growth story





Guardrisk Cell structure

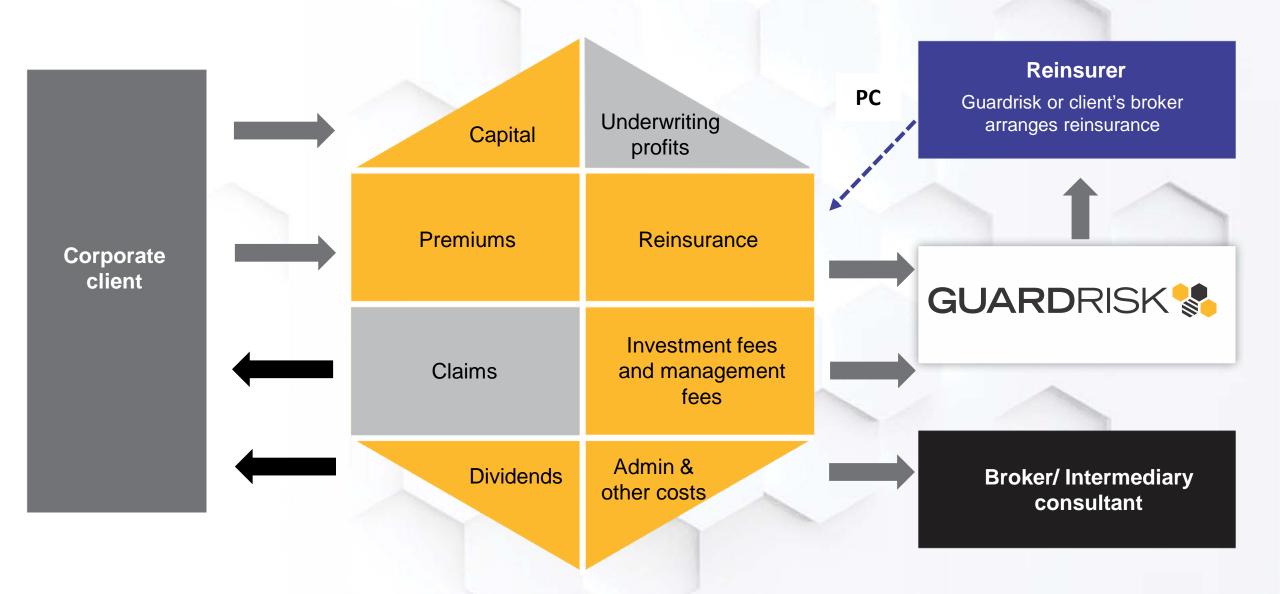
One Licence Third party cells One Insurer **GR Own Underwriting Risk** Management **Specialist support** Governance First party cells

Guardrisk Cell structure

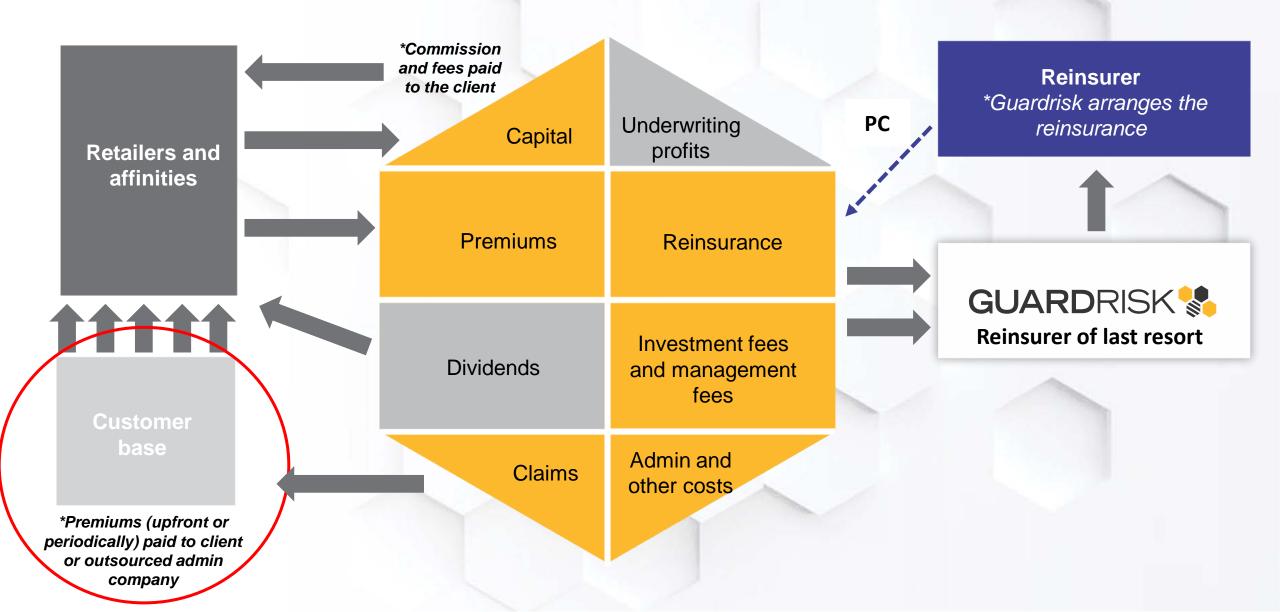
Endorsed by Regulators and market

Robust shareholders agreement No material change in 25 years Approved by ALL major legal	Ringfencing Cell owners' contractual obligation to recapitalize when required.	Use of reinsurance to support financial integrity of the ringfencing principle.	Premium acceleration clauses in policies (1st party).	Limitation of claims to funds in the cell (1st party).	Pay-as-paid clause iro reinsurer obligations (1st party).	Alignment of all stakeholders' interests • Sustainable profitable growth • Capital efficiency
						Capital efficiencyClient centricity

1st Party Cell Captive Structure



3rd Party Cell Captive Structure



Guardrisk 3rd Party Retailers and Affinity overview



Third party cell structures enable retail clients to white label short-term insurance solutions offering insurance products to their enduser customers



Clients enhance brand value and association through providing insurance



Client base comprises motor vehicle retailers, micro-lenders, retailers and affinity groups



Focused on high frequency / low severity losses



Increased penetration



Improved efficiency



Reinvent and Grow | 2024

Our strategy aims to position Guardrisk as a strategic partner creating value beyond traditional cell captive insurance

Reinvent

Tactical plans · Broker enablement to drive growth **Diversify** Targeted underwriting (profits) Improved efficiencies & service levels revenue stream · Acquisitions and geographical opportunities Advanced analytics Value beyond Strategic choices · Embedded insurance cell captive Organic growth Cell capital efficiencies · Improve own RoE Capital · Investment portfolio optimisation efficiency · Contract wording & reinsurance Modernisation Digital Optimise ROOT capabilities · Insurance gateway transformation Data enrichment · Earnings/value growth Sustainability Transformation ESG (incl. climate change

Growth ambition •

Earnings Return on equity 22%

Value ♥ +R2bn

B-BBEE Level one

Sustainability
Beyond compliance



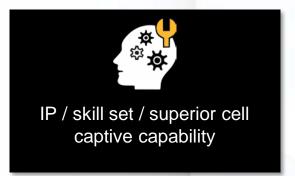
Underwriting margin

9% - 11%

Right to win

Current competitive advantages









Future competitive advantages

Holistic client value propositions, reaching beyond the boundaries of traditional cell captive insurance

Unlocking commercial value from data assets and advanced analytics

Ease of doing business and scalability of solutions

Enabling capital efficiencies and related financial benefits for clients

Unlock the eco system for Insurtech initiatives (Launchpad) Well positioned to access underwriting profit opportunities in Guardrisk Life

Microinsurance Cell structure as enabler for future transformation

Enhanced diversification of revenue streams

Key market trends



Advances in digital, data analytics and Al

- Leverage digital to enhance ease of doing business and create efficiencies
- Invest in data integration and data quality to extract commercial value for clients
- Stronger new business digital enablement



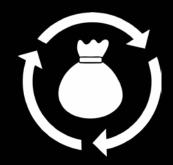
Changing consumer landscape

- Invest in data analytics and product development to enable more effective and more holistic client value propositions, reaching beyond the boundaries of traditional cell captive insurance
- Change in asset usage paving the way for Embedded Insurance 2.0.



Regulatory uncertainty and complexity

 Continue to enable solutions that cater for regulatory change



Evolving capital models

- Increase capital efficiency and create flexibility for cell owners
- Address capital requirements as a barrier to entry for new cell owners

Economic transformation and financial inclusion

- Continue to grow the number of black-owned cells in the Guardrisk portfolio
- Invest into an understanding of the needs of underserved consumer markets, and proactively seize new opportunities with an innovation mindset

Competitor landscape

Guardrisk leads the cell captive industry with more than

50% of total market share

Guardrisk General Insurance has demonstrated rapid, profitable growth

since its inception, and will leverage its agility and specialist underwriting innovation to continue profitable scaling



Guardrisk value propositions remain leading, but we intend to invest into a stronger leading position



Alternative funding models pose a threat in light of limiting cell captive regulation, and we intend reinventing capital and funding models.



Brokers remain highly influential in the general insurance and first party markets, and we intend to invest in the strengthening and expansion of our network

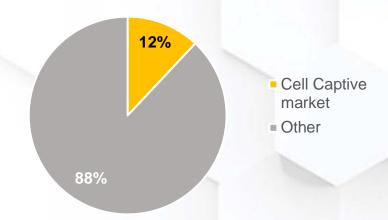


Startups and tech players present collaboration opportunities, we will continue to invest in our partnership with Root, while also exploring other collaboration opportunities

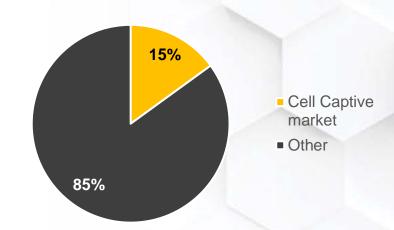
Competitor landscape

Cell captive continuing demand

Non-Life Market 2014

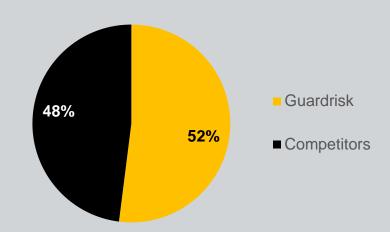


Non-Life Market 2022

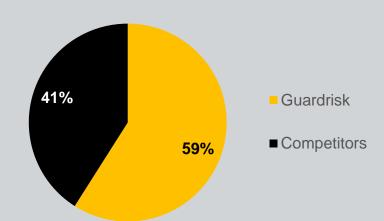


Guardrisk continuing growth

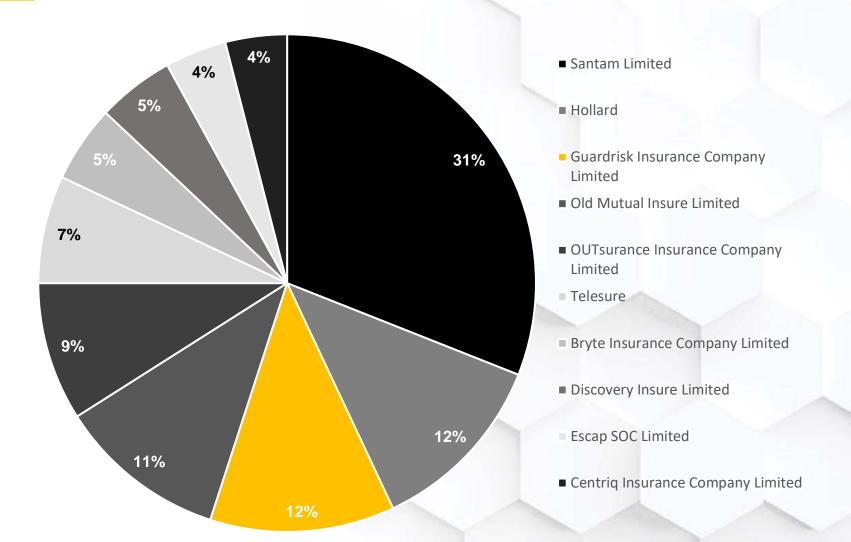
Cell Captive M a r k e t 2014



Cell Captive M a r k e t 2022



Competitor landscape



Source: KPMG's The South African Insurance Industry Survey 2022

MARKET

GROSS WRITTEN PREMIUM (GWP)

GUARDRISK IS IN THE TOP 3

12%

Initiatives to sustain revenue beyond 2024

Guardrisk Life

- Increase Guardrisk Life's underwriting risk participation
- Enhanced data analytics capabilities
- Identify specific bolt-on opportunities

Guardrisk General Insurance

- Digital broker portal
- Expand intermediary footprint
- Guardrisk reinsurance opportunities

Volume & Affinity

- Launchpad investing in InsurTechs for application in the Guardrisk ecosystem.
- Full digital solutions.
- Embedded Insurance.

Diversification

- Bolt-on transactions
- Geographical expansion
- Microinsurance opportunities

Future challenges



Rising cost of reinsurance protection



Skills and retention of scarce skills/talent



Cost of compliance



Despite diversification – low growth economy starting to impact all our clients in all industries



Guardrisk offering

Guardrisk

First Party Cell Structures

Insurance in the Promoter

Third Party Cell Structures

 Tailored insurance and risk financing programmes Conventional insurance protection

 Tailored insurance for customers of retailers and affinity groups

Income generated through:



Management fee charged on premiums & assets



Investment fee charge on investment income earned



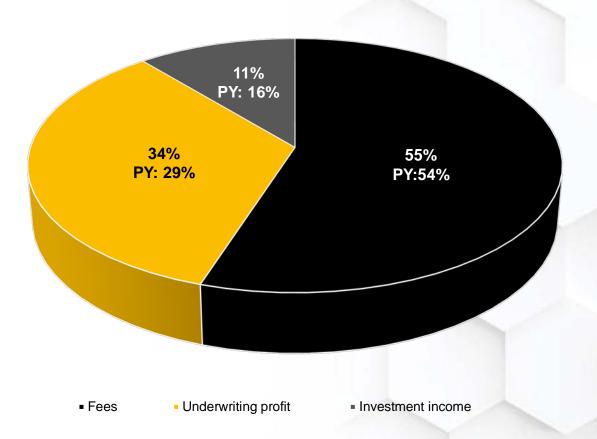
Underwriting profits



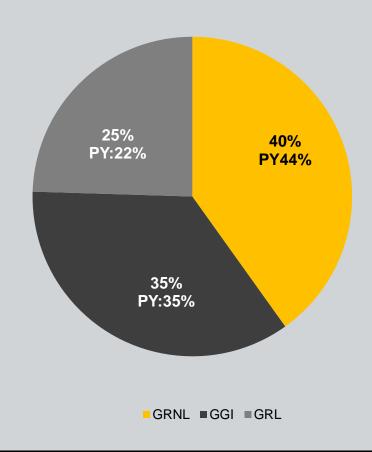
Investment Income

Proportional revenue | 31 Dec 22

Proportional revenue | 31 Dec 2022



Planning unit overall performance

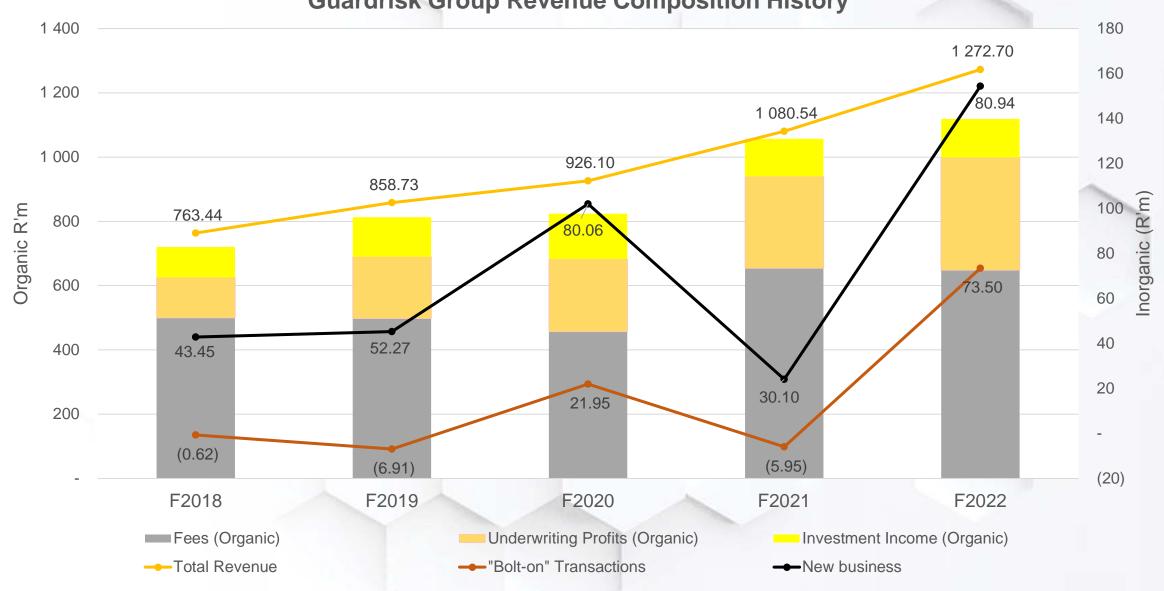


Guardrisk Insurance includes International and GAPS

Guardrisk Life includes Momentum Ability & Guardrisk Micro Insurance

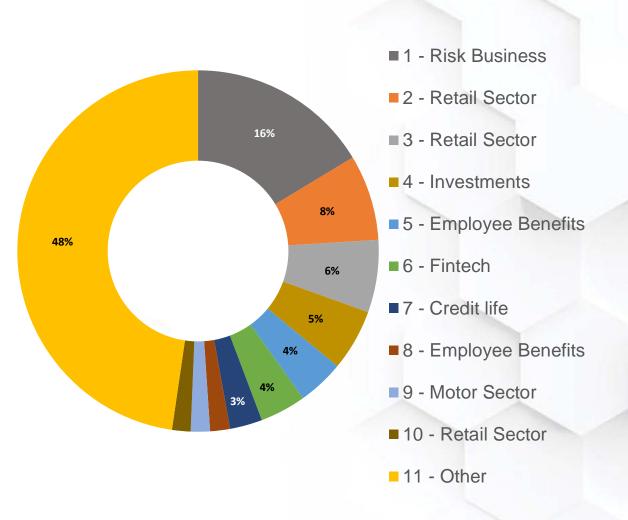
GUARDRISK REVENUE MIX



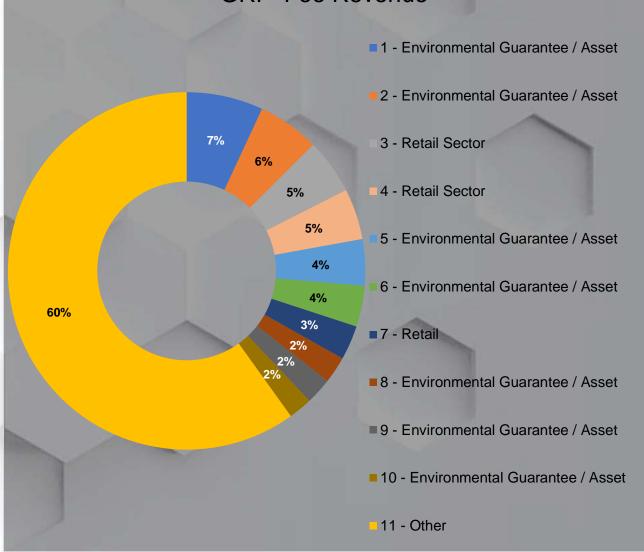


Client concentration | Fee Revenue



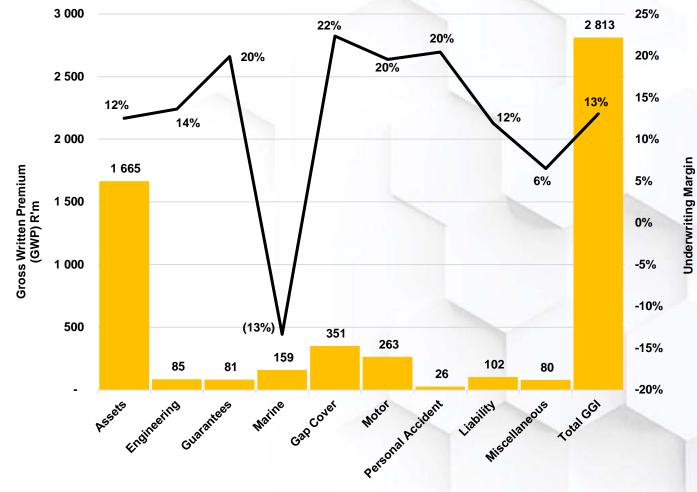


GRI - Fee Revenue

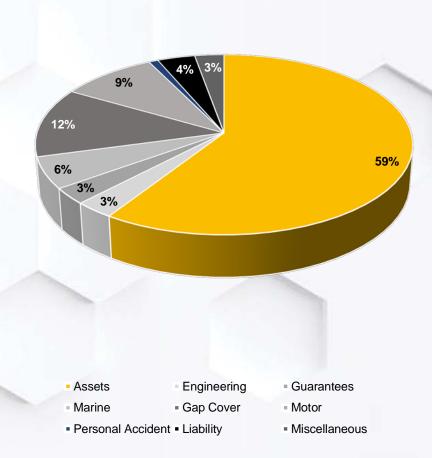


Underwriting Profit | Guardrisk General Insurance





GGI | GWP composition



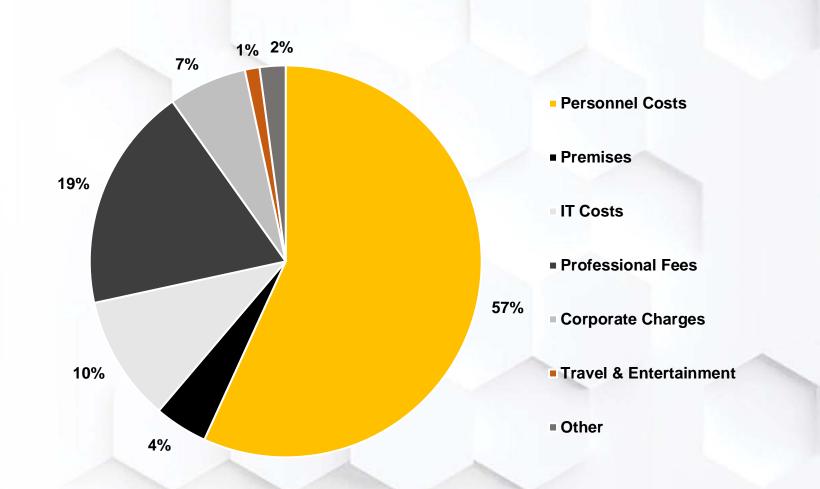
^{**} Margin excludes overhead cost allocations

Underwriting Profit | Guardrisk General Insurance

Underwriting margin as % of NEP

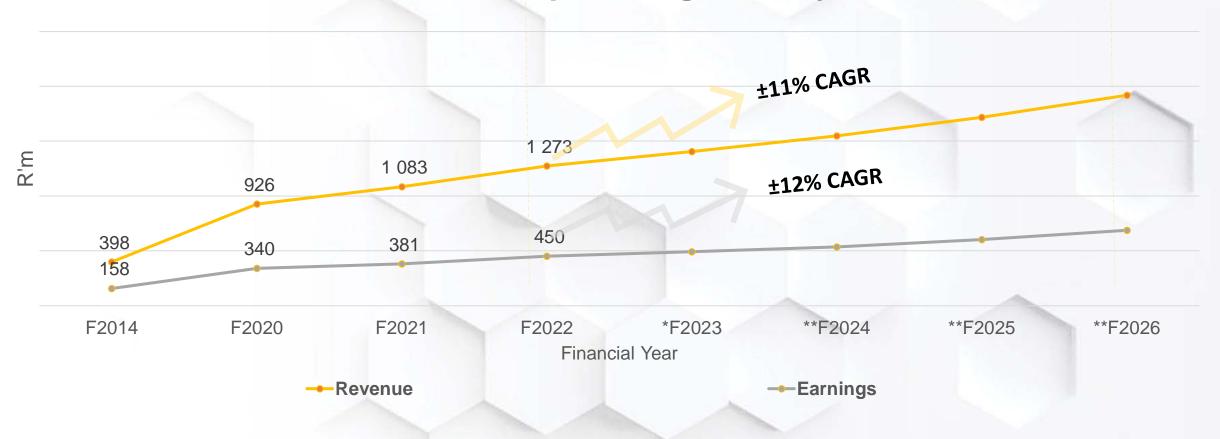


Expense Review | 31 Dec 22



Earnings history

Guardrisk Group Earnings History & Forecast



IFRS17

- 1. First IFRS 17 Annual Financial Statements financial year 2024
- 2. No significant impact on earnings
- 3. First Party Cells IFRS9
- 4. Third Party Cells Concept of "Notional Reinsurance"



Governance **Board Audit and Risk Committee MMH Remuneration Committee Investment Committee** Combined Assurance Forum **Guardrisk Group Credit Executive Committee** Forum **Guardrisk Group Product Management Committee Guardrisk Life Guardrisk Non-life** and GGI MANCO's **MANCO Market Conduct Forum Guardrisk Non-life** Guardrisk **Project Guardrisk Life Operational Forums PMC Non-life PMC** Forums

Executive portfolio overview



Herman Schoeman CEO: Guardrisk 30 years experience 22 years tenure



Bianca Radzilani Managing Executive: Governance Legal and Compliance 16 years experience

2 years tenure



André Jansen van Vuuren Chief Actuary 22 experience 9 years tenure



Chief Financial Officer 27 years experience 13 years tenure



Richard Eales Managing Executive: Non-Life 25 years experience 22 years tenure



Xolani Nxanga Managing Executive: Microinsurance 24 years experience 3 years tenure



Francois Schaap Managing Executive: Life 25 experience 22 years tenure



Jessica Kutumela **Chief Risk Officer** 20 years experience 2 years tenure



Yolanda Toy Head: Human Capital 22 years experience 6 years tenure





Herman Schoeman Chairman of the **Board**



Lourens Botha Prudential Steering Committee



Bianca Radzilani **Conduct of Business** Committee



Twinpeaks Regulation | Financial Sector Conduct Authority (FSCA)

Market Conduct Regulator

Protect consumers of financial products and services

Custodians of Treating Customers Fairly (TCF)

Legislation: Long-Term and Short-Term Insurance Act (remaining provisions) and Policyholder Protection Rules (PPR).

To be replaced by the Conduct of Financial Institutions (CoFI) in 2024

Engagements with the FSCA:

- quarterly conduct of business returns (CBR)
- ad hoc requests on complaints, claims, data, product design
- notifications for new cell, binder, product (funeral and microinsurance)

Teams Meetings

quarterly meetings with the supervisory team at the FSCA

Twinpeaks Regulation | Prudential Authority (PA)

Prudential Stability Regulator

Financial stability, safety and soundness of the financial sector

Legislation: Insurance Act and Prudential Standards (Financial and Governance)

Engagements with the PA:

- Board member and key person approvals
 - Transfers of insurance business (S50)
 - All licence related issues (variations)
 - Quarterly and annual financial returns (QRT and ART)

Teams Meetings

- Annual Trilateral Meeting Audit and Risk Committee
- Annual CEO meeting –business updates
- Bi-annual Results meeting
- Thematic meetings



Solvency capital requirement (SCR)

SCR for cell captive insurer

Component A – Promoter SCR

Capital requirement for risk being taken in promoter

Component B – Cell SCR

Capital requirement of the underlying cells

Component C – Diversified shortfall

Cells not making their capital requirement that need support from promoter

SCR for cell captive insurer: Component A + Component B + Component C

SCR and Own Funds

All amounts R'm	GRI QRT Dec 2022	GRL QRT Dec 2022
A. Promoter SCR	393	35
B. Cell SCR	1 985	3 172
C. Diversified Shortfall	278	24
Entity / Licence SCR (A+B+C)	2 656	3 231
SCR cover before OF elimination	2.15x	2.12x
SCR cover after OF elimination	1.26x	1.17x
D: Basic OF (after Promoter Dividend)	5 697	6 841
E: Remove Surplus OF	(2 352)	(3 072)
F: Ancillary OF	-	
Eligible OF (D-E+F)	3 345	3 769
Cells with positive EOF	1 985	3 224
Cells with negative EOF	(277)	(25)
Promoter OF	1 637	597
GRI Surplus / GRL Buffer (EOF-SCR)	689	537

SCR Cover

SCR Cover		
Dec 2021	June 2022	December 2022
1.23X	1.17X	1.26X
3.04X	2.11X	2.34X
1.14X	1.16X	1.17X
12.3X	6.0X	10.1X
1.72X	2.18X	1.89X
	1.23X 3.04X 1.14X 12.3X	Dec 2021 June 2022 1.23X 1.17X 3.04X 2.11X 1.14X 1.16X 12.3X 6.0X

All entities meeting SCR

Stable SCR cover

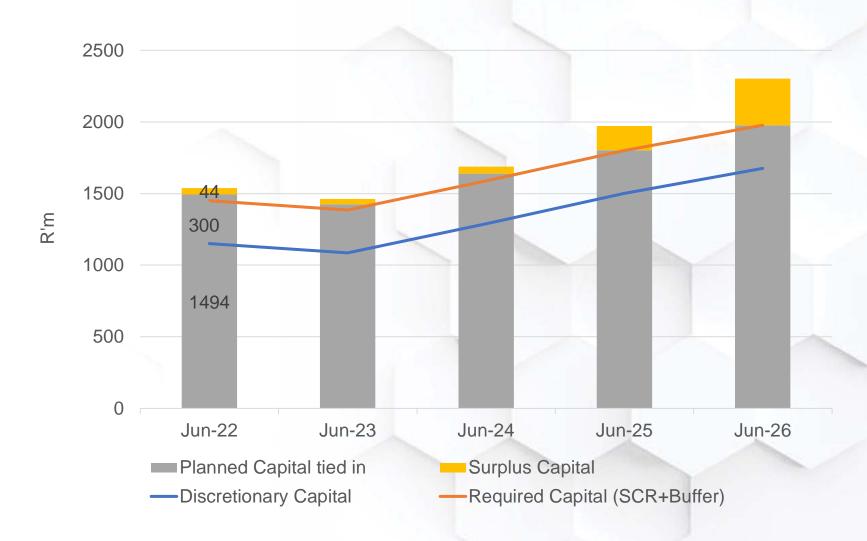
Approved dividend policy

60% of profits

5 year capital deployment plan

Capital deployment plan

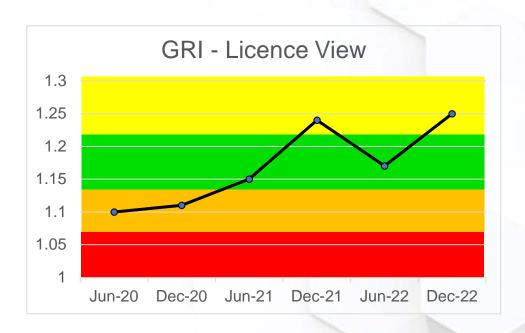
Projected capital after deployment (R'M)

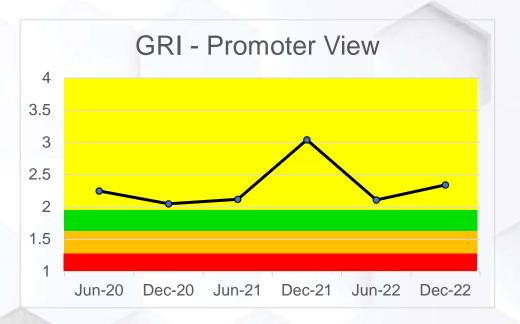


Deployment initiatives (acquisition and dividends) less than projected OF growth

Growth in required capital and constant discretionary capital funded from growth strategy and growing surplus capital in 2025 and 2026

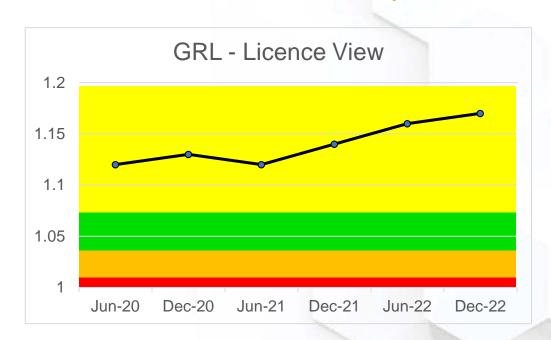
CAPITAL COVERAGE APPETITE (NON-LIFE BUSINESS)

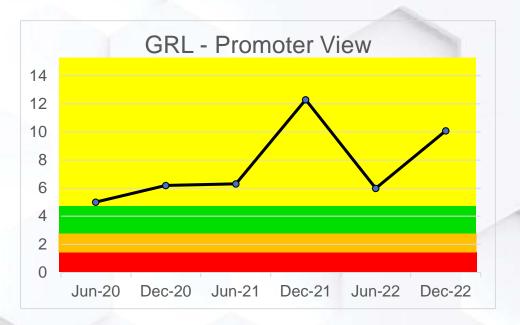




	Licence SCR Cover	Promoter SCR Cover
Red	Available financial resources less than 107% of the licence capital requirement.	Available financial resources less than 130% of the licence capital requirement.
Amber	Available financial resources less than 114% but greater than 107% of the licence capital requirement.	Available financial resources less than 160% but greater than 130% of the licence capital requirement.
Green	Available financial resources less than 121% but greater than 114% of the licence capital requirement.	Available financial resources less than 190% but greater than 130% of the licence capital requirement.
Yellow	Available financial resources greater than or equal to 121% of the licence capital requirement	Available financial resources greater than or equal to 190% of the licence capital requirement

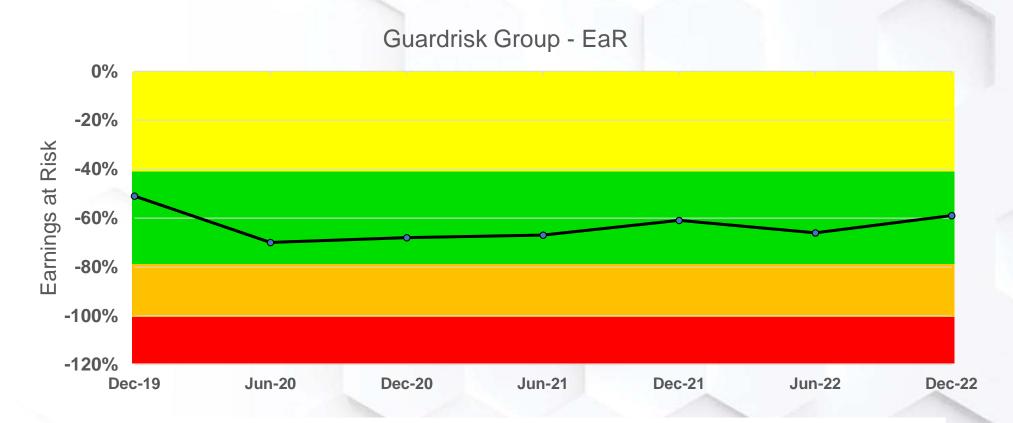
CAPITAL COVERAGE APPETITE (LIFE BUSINESS)





	Licence SCR Cover	Promoter SCR Cover
Red	Available financial resources less than 101% of the licence capital requirement.	Available financial resources less than 140% of the licence capital requirement.
Amber	Available financial resources less than 104% but greater than 101% of the licence capital requirement.	Available financial resources less than 240% but greater than 140% of the licence capital requirement.
Green	Available financial resources less than 107% but greater than 104% of the licence capital requirement.	Available financial resources less than 440% but greater than 240% of the licence capital requirement.
Yellow	Available financial resources greater than or equal to 107% of the licence capital requirement	Available financial resources greater than or equal to 440% of the licence capital requirement

EARNINGS AT RISK (ALL BUSINESS)



	Promoter SCR Cover
Red	Fall in profit after tax following a 1-in-10-year event greater than 100% from budgeted PAT
Amber	Fall in profit after tax following a 1-in-10-year event greater than 80% but less than 100% from budgeted PAT
Green	Fall in profit after tax following a 1-in-10-year event greater than 40% but less than 80% from budgeted PAT
Yellow	Fall in profit after tax following a 1-in-10-year event less than 40% from budgeted PAT

